

Terms And Conditions

1. Detailed description of goods and/or services

I-nfinitePotential is a business in the Coaching/Counseling industry that provides one-on-one consultations, group programs, online courses and events

2. Delivery policy

Subject to availability and receipt of payment, requests will be processed within 2 days and delivery confirmed by way of email.

4. Return and Refunds policy

The provision of goods and services by I-nfinitePotential is subject to availability. In cases of unavailability, I-nfinitePotential will refund the client in full within 30 days. Cancellation of refundable orders by the client will attract a 10% administration fee.

5. Customer Privacy policy

I-nfinitePotential shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from: http://www.polity.org.za/attachment.php?aa_id=3569 .

6. Payment options accepted

Payment may be made via Visa and MasterCard.

7. Card acquiring and security

Card transactions will be acquired for I-nfinitePotential via PayGate (Pty) Ltd who is the approved payment gateway for all South African Acquiring Banks. PayGate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no Card details are stored on the website. Users may go to www.paygate.co.za to view their security certificate and security policy.

8. Customer details separate from card details

Customer details will be stored by I-nfinitePotential separately from card details which are entered by the client on PayGate's secure site. For more detail on PayGate refer to www.paygate.co.za.

9. Merchant Outlet country and transaction currency

The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction currency is South African Rand (ZAR).

10. Responsibility

I-nfinitePotential takes responsibility for all aspects relating to the transaction including sale of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods.

11. Country of domicile

This website is governed by the laws of South Africa and I-nfinitePotential chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature.

12. Variation

I-nfinitePotential may, in its sole discretion, change this agreement or any part thereof at any time without notice.

13. Company information

This website is run by Louise VN Liebenberg (sole trader) based in South Africa trading as I-nfinitePotential

14. I-nfinitePotential contact details

Company Physical Address: [2 Robin Road, Nottingham Road, KZN SA](#)

Email: louise@i-nfinitepotential.com